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Chapter 1

Starting A Unit Program

Overview

Introduction

This chapter introduces the basic tools and knowledge you will need to establish a unit level Coast Guard Correspondence Course and End-of-Course Test program.

In this chapter

This chapter is divided into three sections.

Section	Title	See Page
A	Establishing a POPFAC	1-A-1
B	Designating an Education Services Officer	1-B-1
C	Designating Proctors	1-C-1

Section A

Establishing a POPFAC

Who should	<p>All active duty units are encouraged to initiate a correspondence course program locally in support of their resident personnel.</p> <p>If you're a sub-unit of an existing Parent Operating Facility (POPFAC), program coordination should be maintained via your POPFAC.</p>
What is a POPFAC	<p>A Parent Operating Facility (POPFAC) is a command authorized by the Institute to receive, administer, and forward correspondence course testing material.</p>
Routine POPFACs	<p>All Coast Guard Cutters, Districts, MLCs, TRACENs, CG Academy, Headquarters Units, Activities, Integrated Support Commands, Groups, and Air Stations are routinely designated as POPFACs.</p>
Establishment	<p>New POPFACs are established by contacting CG Institute (nrt) or upon OFCO message designation.</p>
Purpose	<p>A POPFAC serves educational needs of many individual units, referred to as sub-units, which rely upon the POPFAC for nonresident training needs. Occasionally POPFACs may be called on to act as sponsor for a member of another armed force as noted in Chapter 2, Figure 1.</p>
Sub-units	<p>Commands collocated with POPFACs will routinely be identified as a sub-unit thereof and may or may not have an authorized proctor. If not, students must travel to the POPFAC for testing.</p>

Section B

Designating an ESO

Policy

Each command will designate their unit's Education Services Officer (ESO)/alternate (ESO) in writing. The ESO is the unit's primary administrator of the Coast Guard's Nonresident Training Program and must be a chief petty officer or above, or equivalent civilian grade of GS7 or above. Auxiliary members may assist ESO's in their duties as Proctors once designated by command.

General responsibilities

Provide current information on availability of off-duty educational opportunities to unit personnel to include:

Administering the Correspondence Course Program
Administration of the Off-duty Tuition Assistance Program
Administration of Department of Veterans Affairs and other federally sponsored Self-development educational programs
Assist in the proper, timely submission of applications for postgraduate, Officer Candidate, and Class "A" and "C" Schools as provided in COMDTINST M1000.6. (series)

Specific responsibilities

Administration and safeguarding non-resident testing materials.
Physically be present while administering tests.
Ensure a designated proctor is physically present throughout EOCT administration.
Forward the EOCT to a sub-unit for administration by an officially designated proctor.

Section C

Designating Proctors

Policy Each command may designate additional proctors (other than the ESO) as necessary in writing with a copy to member's personnel data record.

Definition A person appointed in writing to supervise students during the administration of an exam; supervision requires the continual physical presence of both the student and the proctor in the same room for the duration of the exam. Designated proctors are not authorized access to any exams except those specifically designated by the ESO for administration.

Examples by preference

Designated ESO assigned at POPFAC
Commissioned/Chief Warrant Officers
Chief Petty Officer or Civilian in grade of GS7 or above
Officer-in-charge/supervisor if E7 or above and Auxiliary personnel designated by POPFAC for specific unit
ESOs requiring to take an EOCT must be proctored by a senior member. ESO's taking an EOCT must always have a proctor present.

Chapter 2

Requesting Exams

Overview

Introduction

This chapter introduces the basic tools and knowledge that you will need to request end-of-course test from the Institute.

In this chapter

This Chapter is divided into four sections.

Section	Title	See Page
A	Correspondence Course Information	2-A-1
B	Determining Member Eligibility	2-B-1
C	Using the CGI-2100 order form	2-C-1
D	Ordering the end-of-course test	2-D-1

Section A

Correspondence Course Information

**Course
availability**

All correspondence courses offered by the Institute are listed in Volume II, Education Services Officer Procedures (List of Correspondence Courses), CGI Pamphlet P1550.1. Changes that affect the availability of courses will be published in the CAMPUS NEWS, the Institute's bi-monthly newsletter and CG Institute Web site. <http://www.uscg.mil/hq/cgi>

**Course
Characteristics
And enrollments**

EOCTs are either self paced or timed and are **ALWAYS** proctored. A student may only be enrolled in a maximum of three courses at any one time.

**Period of
enrollment**

A student is allowed 36 months to complete a course. After 36 months students will automatically be disenrolled for inactivity. Any applicable EOCTs taken after the 36-month period is ineligible for scoring. Overdue EOCT in excess of 30 days will be requested by Institute via monthly inventory statement (OBS indicator).

**Course materials
Distribution**

Unclassified course materials are mailed directly to the student or unit address. Auxiliarist and Reserves adhere to item 13 in the "Using the CGI-2100 form" section.

Classified course material is the unit ESO's responsibility and must be secured in a GSA approved safe. While not mandatory, it is recommended it be entered into the unit's Classified Material Control system via the CMCO to restrict access and lessen the chance of compromise.

Classified course materials must not be issued on sub-custody unless the student is aware of the requirements for handling classified material and has access to a GSA approved storage container.

**Reserve
retirement
points**

Reservist completing an unclassified correspondence course will receive a completion letter indicating the amount of retirement points the course represents. Retirement points will be automatically uploaded to Direct Access. Those points will be for the anniversary year they were completed.

Reservist completing a classified correspondence course will receive a completion letter and "00" points because studying and test administration take place during active drills. Commandant (G-WTR) can approve credits if the commanding officer requests credit and certifies that a large percentage of the course was not completed during drills or active duty.

Rules and guidelines for Reserve retirement points are found in COMDTINST M1001.28 (series), Reserve Administration and Training Manual.

Note

ESO approval of enrollment application certifies above conditions are met. If any doubt exists as to the suitability of a particular enrollment request, a memo from the Institute will be sent to unit commanding officer requesting justification. Enrollments in classified courses may experience a two-week delay while the above requirements are verified.

Section B

Determining Member Eligibility

Unclassified eligibility

Active duty, Reserve, Auxiliary members of the Coast Guard, uniformed National Oceanographic Atmospheric Administration, are eligible for all unclassified courses.

Unclassified

Coast Guard civilian employees are eligible civilian for all unclassified courses. A written request via their ESO or equivalent command eligibility representative with justification is required. All requests will be evaluated for approval on an individual basis.

Classified eligibility

Only active duty and reserve Coast Guard personnel may enroll in classified courses on a need-to-know basis, in same-rate requested course and when properly cleared. In all other cases, a wavier must be requested via Coast Guard memo to CG Institute (nrt) via unit ESO stating reason for request.

Section C

Using the ACGI-2100 order form

Introduction

When enrolling, disenrolling, or requesting an EOCT for a nonresident course it is important that preparation of the ACGI-2100 form (see Figure 2-1) be correct.

Finding course information

Institute publication P1550.1, Education Services Officer Procedures, Volume II (List of Correspondence Courses) is a listing of all correspondence courses available. New courses/editions are routinely listed in *The Campus News* and at the Institute web site <http://www.uscg.mil/hq/cgi>.

Application

The top of the ACGI-2100 forms request applicant and correspondence course information. The bottom is mandatory for Reserve and Auxiliary applicant's home address information. Course material for Reserve and Auxiliary personnel is mailed to the address contained on this form. The address side is completed for "enrollment only", "enrollment with test" or "course material only."

Requesting password

Request for a password for the ACGI-2100 forms may be made by contacting the Nonresident Training Department. (405)954-2437

Completing the ACGI-2100 on-line

The following steps will help to expedite the CGI-2100 form process.

Item: 1	<u>Applicant Last Name:</u> Enter your last name in the blocks provided.
Item: 2	<u>Applicant First Name:</u> Enter your first name in the blocks provided.
Item: 3	<u>Applicant Middle Initial:</u> Enter your middle initial. If you have no initial, leave blank.
Item: 4	<u>Applicant Social Security Number:</u> Enter your 9-digit social security number. Omit dashes.
Item: 5	<u>Applicant Rate/Rank:</u> Enter present rate or rank (e.g., BM1, YNC, LTJG, ENS, etc.)
Item: 6	<u>Course Short Title:</u> Enter the course short title. (e.g., ASM1, MK2, BARAD, QM3, etc.)
Item: 7	<u>Course Code:</u> Enter the 4-digit number of the course.
Item: 8	<u>Course Edition:</u> This entry is only required for disenrollments. If applicable, enter the 1-digit edition number of the course.
Item: 9	<u>Unit OPFAC:</u> Enter the OPFAC of your permanent duty station. Omit dashes. Auxiliary members enter the OPFAC of the active duty unit where the EOCT will be proctored.
Item: 10	<u>Reason:</u> Select the appropriate block for reason for submission.
Item: 11	<u>Discharge:</u> Select this item if member is being discharged. (Note: Items 1 through 12 must be completed.)

Continued on next page

Using the ACGI-2100 order form, continued

Completing the ACGI-2100

Item: 12	<u>Student Type</u> : Select the appropriate student type block. For types not specified, use "OTHER." If blocks 2, 3 and 4 are used, then blocks 13 – 17 must be completed.
Item: 13	<u>Mailing Address</u> : Enter your street address. (For CG Auxiliary, CG Civilians and CG Reserves only.)
Item: 14	<u>City</u> : enter the name of the city.
Item: 15	<u>State</u> : Enter the 2-letter official post office abbreviation of the state.
Item: 16	<u>Zip Code</u> : Enter the full 9-digit code if available. If not available, enter the standard 5-digit zip.
Item: 17	<u>Auxiliary Number</u> : This is required for Auxiliary members ONLY. Enter the Auxiliary Member Number.

Note

If you are requesting a classified course, the ESO must ensure classified criteria from this manual is satisfied.

If errors occur on submission of the CG-2100 electronic or manual form, a postcard or letter will be sent from CG Institute indicating error(s) and the request must be resubmitted.

Last Name: <input type="text"/>	First Name: <input type="text"/>	Initial: <input type="text"/> SSN: <input type="text"/>
Rate/Rank: <input type="text"/>	Course Short Title: <input type="text"/>	Course Code: <input type="text"/>
Edition: <input type="text"/>	Unit OPFAC: <input type="text"/> - <input type="text"/>	
Reason for Submission	Student Type	Separation
<input type="radio"/> 1. Enrollment Only (includes course material) <input type="radio"/> 2. Enrollment w/Test <input type="radio"/> 3. Test Only (member must be enrolled in course) <input type="radio"/> 4. Disenrollment <input type="radio"/> 5. Course Material Only (does not enroll member)	<input type="radio"/> 1. USCG Active Duty <input type="radio"/> 2. USCG Reserve <input type="radio"/> 3. USCG Auxiliary <input type="radio"/> 4. Civilian Employee <input type="radio"/> 5. Other (Cadet & NOAA only)	<input type="checkbox"/> 6. Discharge/Release from Active Duty <p align="center">Privacy Act of 1974</p> <p>A. Authority for use whether mandatory or Voluntary (1) 14 USC Sec. 633 (2) B. Principle Purpose- Establish a computer stored recorded for each individual enrolled in a Coast Guard Institute Course. C. Routine Purpose(1) Provide access to student records. (2) Provide course data to cognizant CG units. D. Effect on individual for not providing information. Request will not be processed.</p>

MANDATORY AUXILIARY OR RESERVE USE ONLY	
Auxiliary or Reserve Mailing Address: <input type="text"/>	
Auxiliary or Reserve City: <input type="text"/>	State: <input type="text"/> ZIP Code: <input type="text"/> - <input type="text"/>
Auxiliary Number: <input type="text"/> - <input type="text"/> - <input type="text"/> - <input type="text"/>	<input type="button" value="Submit"/> <input type="button" value="Reset"/>

Section D

Ordering the EOCT

EOCT request	EOCTs may only be requested via the ESO using the ACGI-2100 form. The Institute sends all EOCTs to the POPFAC. <u>DO NOT</u> order an EOCT for a student within 30 days of their PCS departure from command/unit.
Initial EOCT	For any course the first EOCT must be ordered. It may be ordered with the course on a ACGI-2100 form in "Reason for Submission" block or at a later date with a subsequent ACGI-2100 form.
Subsequent EOCTs	<p>The second EOCT is sent automatically upon failure of the first EOCT. If a second EOCT is failed, all subsequent EOCTs must be ordered individually.</p> <p>If an EOCT is returned not administered (RNA), subsequent EOCT must be ordered individually.</p>
Expiration of EOCT	All EOCTs must be administered before the test cancellation date found on the top right hand corner of the address label.

Chapter 3

Receiving Exams

Overview

Introduction

This chapter introduces the basic tools and knowledge that you will need in order to store EOCT, identify courses and EOCT that are no longer supported, process courses for disenrollment, as well as become familiar with the EOCT Library program.

In this chapter

This chapter is divided into six sections.

Section	Title	See Page
A	The EOCT Package	3-A-1
B	Obsolete Courses and EOCTs	3-B-1
C	Correspondence Course Disenrollment	3-C-1
D	Library EOCT	3-D-1
E	Library EOCT Procedures and Policies	3-E-1
F	Course Materials Library	3-F-1

Section A

The EOCT Package

Introduction

EOCTs are packaged in a clear plastic envelope, perforated on one side or perforated down the middle fully sealed plastic envelope. EOCT label is placed on the front of the test. This adhesive label has important information about the test and student. **ESOs are required to compare EOCT address label and enclosed test booklet for proper validation.**

EOCT address label

Item 1	Date EOCT request processed. EOCT mailed within 2 working days following this date.
Item 2	Automatic test cancellation date. Any test administered on or after this date is not scored. After this date, the test must be returned unadministered with either DIS or RNA marked on the address label.
Item 3	Parent Operating Facility number
Item 4	Parent Operating Facility address
Item 5	Name and rank/rate of the student
Item 6	Course short title
Item 7	Course code
Item 8	Course edition
Item 9	Test form
Item 10	SSN, last four
Item 11	Member's last name
Item 12	Course code/edition/form number

#1 → 18 NOV98 ADMINISTER BEFORE 18 NOV 01 ← #2
 TO COMMANDING OFFICER 01-30121 ← #3
 #4 → US COAST GUARD STATION CASTLE HILL
 RIDGE ROAD
 #5 → NEWPORT RI 02840-3798
 HODGES, STEVEN SA #6 → MRNPO 0457-1 53 ← #9
 #10 → 999999999 HODGE0457153 #7 #8
 #11 #12

Package contents

The inner contents of the EOCT package contains the EOCT cover letter which is stapled to the EOCT and the correspondence course answer sheet (CGI-2800 form).

Continued on next page

The EOCT Package continued

Storing EOCTs

Store Classified EOCTs in accordance with existing security regulations in a GSA approved safe.

Store unclassified EOCTs in a safe or locked filing cabinet or desk. Other than an approved GSA safe, ESOs should use extreme caution for possible tampering using locked filing cabinet or desk to store EOCTs.

Do not store an unclassified EOCT in a container to which anyone other than the ESO/Alternate ESO/OIC/Commanding Officer may have access.

Restrict all personnel not specifically authorized from accessing safes, locked cabinets or locked desks containing EOCTs.

Unauthorized possession of any EOCTs is punishable under articles 92 and 134, Uniform Code of Military Justice.

No examinee may have access to their own End-of-Course test or other EOCTs.

Section B

Obsolete Courses and EOCTs

**Obsolete
EOCT/course**

A student may face automatic disenrollment before expiration of the EOCT if the course is taken off line or a new edition is developed.

**Obsolete
notification**

The Institute will notify ESO of an obsolete EOCT via email, the Institute website, and possible message traffic. The student has until the day prior to the obsolete date to complete the course edition.

**Automatic
disenrollment**

A student not successfully completing a course on the first computer update following the obsolete date will automatically be disenrolled and notified by postcard. If directed by the Subject Matter Specialist the student may be automatically enrolled in the new course/edition and new course/edition materials forwarded to the student. If an automatic enrollment is not authorized the member will be so notified via postcard requiring a CGI-2100 enrollment.

Note

An ACGI-2100 (test only) must be entered if a new EOCT is requested.

**Student
options**

A student cannot be enrolled in two editions of the same course. When a course has an established obsolete date and a new edition is available, the student has two options: to study and complete the original course prior to the obsolete date, or submit an ACGI-2100 disenrolling from the old edition and submitting an additional ACGI-2100 two days later requesting the new edition.

Section C

Correspondence Course Disenrollment

Introduction

There are two types of disenrollments.

Automatic
Requested

Automatic disenrollment

There are three reasons for automatic disenrollment.

Satisfactory course completion. The student will receive a course completion letter via the student's OPFAC/ESO. The unit Student Status Report (CGI-2430) will reflect the completion date and that information will be uploaded to Direct Access.

Failure to complete the course within the maximum time limit. The student will receive a post card via the student's OPFAC/ESO. The unit's Student Status Report (CGI-2430) will reflect the disenrollment.

Course edition becomes obsolete. When a course edition becomes obsolete the student will receive a postcard of notification. The unit's Student Status Report (CGI-2430) will reflect the disenrollment.

Requested disenrollment

An ACGI-2100 requesting disenrollment is submitted for the following reasons.

Discharge from the Coast Guard.
Release from active duty.
Transfer to the IRR or ASP.

Student or command request disenrollment. An ACGI-2100 is not required when an EOCT is returned to the Institute marked "DIS". The student will be notified of disenrollment by postcard via OPFAC/ESO. The Student Status Report will reflect the disenrollment.

Section D

Library EOCT

Definition	An EOCT Library is a supply of different subject matter EOCTs held on a permanent basis by a unit specifically authorized by the Institute.
Introduction	Any unit routinely on extended deployment of two months or more and large shore based units (i.e., TRACEN's, Large Air Station's, ISC's, Activities, etc.) may be authorized to maintain a library of EOCT for use by their <u>permanently assigned personnel only</u> . Maintaining a rotation EOCT Exam Log is mandatory for easy tracking and rotation of EOCTs.
Aviation classified EOCT	Classified EOCT will normally not be included or authorized in the library system and personnel with classified enrollments should not be disenrolled from those courses. Request for a classified library may be warranted under extenuating circumstances.
Required disenrollment	Disenroll all current and future assigned personnel from all unclassified courses prior to administration of a library EOCT. Disenrollments must be accomplished by either indicating "DIS" on the EOCT label and return to the Institute or disenroll via ACGI-2100 form by contacting the Library Unit Manager.
Course materials	Course materials must be ordered via ACGI-2100 form indicating " course materials only ", <u>do not unintentionally enroll member in unclassified courses!</u> Because of postal delays ESOs may request a library of course materials from the Institute as noted in the following section on "Course Materials Library".
Request for EOCT library	<p>Contact the Library Unit Manager (nrt) requesting EOCT library not less than 60 days prior to scheduled deployment date. Provide the following information:</p> <ul style="list-style-type: none">Unit name, addressOPFAC and ESOs name and phone numberAnticipated date of deployment, if you are a ship or a date when you would like to begin your library if you are a shore unit.Listing of unclassified EOCTs requested

Section E

Library EOCT Procedures and Policies

Testing procedure An ACGI-2800 is required with all library testing. The ACGI-2800 form will automatically enroll, score the EOCT, generate course completion/failure letter, and disenroll the member. **Do not use uncoded CGI-2800 forms with library EOCT.** In the case of lack of connectivity, alternate methods of submission are available by contacting the Library Unit Manager.

Library EOCT rotation An EOCT series consist of three separate EOCT forms (i.e., 51, 52, 53) to allow for a more diversified bank of test questions. It is imperative that an accurate EOCT form rotation be adhered to. For example, if EOCT form 53 has previously been administered as indicated on the unit EOCT Log, then either forms 51 or 52 must be utilized as a subsequent examination and likewise, the remaining EOCT form must be administered in sequential order.

Subsequent EOCT policy To ensure a fair and equitable servicewide testing system a member may not be retested on a particular library course until notification of results has been received from the Institute. Violation of this policy constitutes an unauthorized use of the EOCT Library program, causing system rejection, invalidation of the subsequent library EOCT and possible cancellation of unit library.

Notification of scores Scores will be posted on the CGI website Wednesday and Fridays and posted in Direct Access the following week.

EOCT verification Page check each booklet for marks or missing pages before and after administering library EOCTs. Verify on the student status report and EOCT Log that the individual is not enrolled in the applicable course prior to testing.

Updating libraries The Institute will forward new editions of EOCT as applicable. The ESO should continue to administer earlier editions of EOCT until receipt of new editions. Likewise, obsolete EOCTs should be destroyed on their obsolete date and unserviceable EOCTs be returned to Institute for inventory replacement.

Action upon receipt of EOCT Take the following action upon receipt of the initial EOCT Library:

Ensure all requested materials are received from Institute acknowledging receipt by returning signed copy of the enclosed Library Inventory List.
Return all unclassified non-library EOCT marked "DIS" and disenroll all current/future assigned personnel as applicable.

Library EOCT Procedures and Policies continued

Student (TAD) from another library unit	The TAD library unit is authorized to test students visiting (TAD) from their permanent library unit. TAD library unit should verify students' last EOCT series prior to administration of an EOCT.
--	--

Student (TAD) from a non-library	Non-Library Unit members TAD to Library Units are not eligible to take EOCTs, unless unit specifically authorized by Chief, (nrt).
---	--

Section F

Course Materials Library

Introduction

Due to time constraints when dealing with Media Rate Mail, it is advisable for some units to maintain a library of correspondence courses on hand. Normally, only one course per rate will be sent. This resource may be loaned to personnel awaiting delivery of their course materials.

Library content

The selection of courses should be limited to those courses that are applicable to the unit. The library index should be compared to the Volume II, Education Services Officer Procedures (List of Correspondence Courses), published by the Institute. Information necessary for course library request include:

Course title.
Course code.
Edition.

The unit library should contain the most current editions available. The Institute's newsletter, Campus News is published bimonthly and list all new courses and editions as they are published and made available for distribution.

Library ordering information

If your unit requires a library, the unit ESO should submit a memo letter or e-mail to Institute indicating all courses requested by title, course code, and edition. This memo letter should be addressed as follows:

Commanding Officer (rss)
U.S. Coast Guard Institute
5900 SW 64TH St., room B-12
Oklahoma City, OK. 73169-6999

or FAX (405) 954-0409

Chapter 4

Managing Inventories

Overview

Introduction

This chapter introduces the basic tools and knowledge that you will need in order to manage your Coast Guard Correspondence Course and EOCT inventories

In this chapter

This chapter is divided into thirteen sections.

Section	Title	See Page
A	EOCT Log	4-A-1
B	Student Data Page / EOCT Log Instructions	4-B-1
C	Performing the Monthly EOCT Inventory	4-C-1
D	Using the EOCT Inventory Statement	4-D-1
E	EOCT Inventory Statement Warning Codes	4-E-1
F	Using the Student Status Report	4-F-1
G	Student Status Report Warning Codes	4-G-1
H	Lost and/or Compromised EOCT	4-H-1
I	Non-receipt or Lost EOCT in the Mail	4-I-1
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Section A

EOCT Log

Introduction

The use of an EOCT log in providing strict internal accountability of all EOCTs is mandatory for all units holding EOCTs. In the event of an EOCT loss, EOCT logs must be mailed to Institute as part of the investigation.

What is not an EOCT log

The EOCT Inventory (CGI-2440 form) and the Student Status Report (CGI-2430 form) do not fulfill the criteria for an EOCT log and should not be used in place of one.

What is an EOCT log

The EOCT log is designed to account for EOCTs chronologically. Locally produced EOCT logs may be developed provided the following log information is included:

Date test requested from Institute.

Date test received from Institute or POPFAC unit.

Test identification (short title, edition, form number).

Student's name and social security number.

Test cancellation date.

Date test administered.

Date test returned to the Institute.

POPFAC's forwarding EOCT to sub-units may choose to add additional columns for date test forwarded to sub-unit and date test returned to POPFAC, 90 day maximum. See Figure 3-3.

Sample logs

Figure 4-A-2 is a self-explanatory EOCT control log that documents information chronological event.

Figure 4-A-3 is an EOCT control log that documents information by individual student. page 4-B-1 provides detailed instructions for using figure 4-A-3. Local reproduction is encouraged.

EOCT LOG

DATE EOCT ORDERED/ RECEIVED	COURSE CODE/ EDITION/ FORM#	STUDENT NAME SSN	ADMIN BY DATE	DATE FRW/RTN SUB-UNIT	EOCT ADMIN/RTN INSTITUTE	DATE RNA/ DIS/ADMIN VERIFIED	SSR DATE % PASS/FAIL VERIFIED

STUDENT DATA PAGE - EOCT LOG

Name: _____ Rate: _____ SSN: _____ Page ____ of ____

DATE EOCT ORDERED/ RECEIVED	SHORT TITLE/COURSE CODE/ EDITION/ FORM#	ADMIN BY DATE	DATE FRW/RTN SUB-UNIT	DATE EOCT ADMIN/RTN INSTITUTE	DATE RNA/DIS/ADMIN VERIFIED	SCORE PASS/FAIL	SSR DATE VERIFIED

Section B

Student Data Page / EOCT Log Instructions

Principle

The accounting system requires only a binder, twenty-six divider pages labeled A through Z, and a good stock of blank student data pages.

Application

Organize student data pages alphabetically behind the appropriate divider page. Include the name, rate, and SSN of the student on the data page. Other information recorded on the student data page goes in the following columns respectively:

DATE EOCT ORDERED/RECEIVED (Date action initiated) - The date on which the course/EOCT was initially requested.

SHORT TITLE/COURSE CODE/EDITION/FORM# (EOCT identification information) - Short title/course code/edition and form# of the Institute EOCT.

ADMIN BY DATE (Administration date) - Date EOCT must be administered by.

DATE FRW/RTN SUB-UNIT (EOCT forwarding date) - Date the EOCT forwarded or received from member's sub-unit.

DATE EOCT ADMIN/RTN INSTITUTE (Administration/return date) - Date the EOCT was administered or returned to the Institute.

DATE RNA/DIS/ADMIN VERIFIED (Verification information) - Date RNA/DIS/ADMIN of EOCT verified with CGI-2440, EOCT Inventory Statement.

SCORE PASS/FAIL (EOCT score) - EOCT score as indicated on CGI-2430, Student Status Report.

SSR DATE VERIFIED (Verification information) - Date specific action was verified as being completed by notation on the CGI-2430, Student Status Report.

When EOCT results are received from the Institute, use translucent highlighters to mark over the affected line, yellow for passing and red for failing. This allows for a quick and easy reference to specific categories of information; i.e., pending, passing, or failing action. Retain copies of reminder memoranda to students behind their student data page.

Section C

Performing the Monthly Inventory

Introduction

An EOCT inventory should be conducted monthly. In conjunction with the unit EOCT Log, the Institute sends out a bi-monthly Student Status Report (CGI-2430) and the monthly EOCT Report (CGI-2440). These are resources to be applied in the inventory assessment.

Monthly guidelines

Step	CGI-2440 Action
1	Ensure all EOCT listed on CGI-2440 are the correct course code, edition, and EOCT form and currently held in inventory.
2	Any EOCT not held in inventory should be annotated on EOCT Log as "ADM", "RNA", or "DIS" with a return date to Institute.
3	Note "DATE TEST SENT" column and notify Institute via phone if a reasonable amount of time (21 days) has passed and EOCT cannot be accounted for and appears to be lost.
4	Note "WARN CODE" column for "OBS" (obsolete) EOCT, "DIS" (disenrolled) personnel, or "SNA" (student not assigned) personnel transferred and the EOCT was not returned to the Institute.
5	Note "ADMIN TEST BY" column is the current obsolete date of the EOCT. No test administered after this date will be scored.

Bi-monthly guidelines

Step	CGI-2430 Action
1	Note "ACTION TAKEN" and "DATE ACTION TAKEN" columns to verify enrollments, "DIS", "RNA".
2	Annotate EOCT scores noted in the "SCORE" column.
3	Note "DATE TEST SENT" column and notify Institute via phone if a reasonable amount of time (21 days) has passed and EOCT cannot be accounted for and appears to be lost.
4	Note "ADMIN TEST BY" column is the current obsolete date of the EOCT. No test administered after this date will be scored. This date may be different from the original "ADMINISTERED BY" date shown on the EOCT label.

Section D

Using the EOCT Inventory Statement (CGI-2440)

Introduction The EOCT Inventory Statement is a monthly report generated during the last week of the month for use by the POPFAC ESO. This inventory statement lists every outstanding EOCT issued to the ESOs account up to the effective date of the report. (See page 4-E-2). The inventory statement should be maintained by the OPFAC/POPFAC through the entire EOCT audit period. See the EOCT Audit Section.

Purpose Its purpose is to assist the ESO in reconciling the current EOCT inventory with the database at the institute.

CGI-2440 The EOCT Inventory Statement includes the following information on students:

Student SSN

Student Name

Course Title

Course Code

Course Edition

Warning Codes

Member Type

Date Test Sent

Last date EOCT must be administered

Section E

EOCT Inventory Statement Warning Codes

**Types and
description**

The three Reason Types are described in the table below:

Reason	Code	Explanation
Obsolete	OBS	Indicates that this edition of the course has become obsolete and a limited amount of time remains for this EOCT to be administered.
Disenrollment	DIS	Indicates that the Institute shows this enrollment to be closed due to disenrollment. The EOCT should be returned to the Institute as soon as possible.
Student Not Assigned	SNA	Indicates that PMIS shows this student is not permanently assigned to this OPFAC. If the student has been transferred, the EOCT must be returned to the Institute as soon as possible. If the student is TAD at your OPFAC, no action is required.

PAGE #: 1

SSN	LAST NAME	FIRST NAME	MI	COURSE TITLE	COURSE CODE	EOCT FORM	ACTION TAKEN	DATE ACTION TAKEN	WARNING CODE	DATE SENT
XXX XX XXXX	FLEMING	DAVID	L	MRN-E6	0454-3	51				12/16/9
QQQ QQ QQQQ	FREIMILLER	TODD	F	CPO	0456-3	51				11/01/9
ZZZ ZZ ZZZZ	JUSTICE	ANGELA	D	MRN-E4	0452-4	53				12/07/9
EEE EE EEEE	MCDONALD	MAX	A	MRN-E5 SK3	0453-4 0350-1	54 53			OBS	12/06/9 10/28/9
CCC CC CCCC	RAMEY	TIMOTHY	L	BAMATH	0458-1	52			DIS	01/15/9

Total Number of Exams - 6

Section F

Using the Student Status Report (CGI-2430)

Introduction The Student Status Report is generated bi-monthly on the last Friday of even numbered months, i.e., FEB/APR/JUN. The Student Status Report provides the POPFAC with a summary of all correspondence course activity for their unit and all sub-units for the previous 60 day period. Activities include new and current enrollments, disenrollment, tests taken and tests due for return.

Purpose The purpose of this report is to assist the ESO in advising students of their enrollment activity and to assist the ESO in reconciling the current EOCT inventory with the Institute database.

CGI-2430 The SSR provides information on students who

- Are currently enrolled in a course.
- Have completed a course or disenrolled from a course during the previous 60 days.
- Disenrolled and still have an EOCT out.
- The total number of open enrollments as of the date of the SSR.
- Total disenrollments for the previous 60 days.

Note SSR's are sorted by OPFAC in ascending order and alphabetically within each OPFAC. The SSR will be maintained by the POPFAC. Retain SSR's through the current audit period.

Section G

Student Status Report Warning Codes

**Types and
description**

The six Reason Types are described in the table below:

Reason	Code	Explanation
Satisfactory	C	The student has satisfactorily completed the course and is automatically disenrolled.
Enrollment Exceeded Maximum Months	3	The student was disenrolled for exceeding maximum number of months. See Volume II, Education Services Officer Procedures (List of Correspondence Courses) for the maximum enrollment time for each course.
Obsolete Course	6	The student was disenrolled when the course became obsolete. If a new course edition is available on the date the student disenrolled they are AUTOMATICALLY enrolled in the new edition (Without EOCT).
CGI-2100 Disenrollment Request	7	A CGI-2100 was submitted for disenrollment. It was initiated by the student or the command. Its primary use is for discharge and Reserve student transfer to the IRR or ASP.
EOCT Returned Unadministered And Marked "DIS"	8	The student was disenrolled because an EOCT was returned not administered and marked "DIS" on the outside test label.
Course Returned Undeliverable	9	A course was returned undeliverable. This problem is primarily associated with Reserves. Course material for Reserves is mailed to the address listed on the reverse side of the CGI-2100. Each enrollment request updates the Reserve student's address file.

Section H

Lost and/or Compromised

Compromise?	<p>A compromise is the disclosure of EOCT information to a person(s) who/whom is not authorized access to that information. The unauthorized disclosure may have occurred unknowingly, willfully or through negligence. Compromise is confirmed when conclusive evidence exists that EOCT information has been disclosed to an unauthorized person(s).</p> <p>Any civilian employee, military personnel, or other person associated with the Coast Guard, having knowledge of the loss, unauthorized disclosure, or possible compromise of EOCT information, or of an infraction of security regulations shall immediately advise his/her command security officer. Once advised of the incident, commands shall report or assure that the matter is reported immediately in accordance with the procedures set forth in this publication.</p>				
Classified EOCT	<p>In case of a lost, mishandled, unaccounted for, or possibly compromised classified EOCT, the ESO shall comply with the Coast Guard Security Manual COMDTINST M5510 (series).</p>				
Unclassified EOCT	<p>There are three distinct categories for unclassified EOCT mishandling as indicated here and discussed in the following pages:</p> <table><tr><th>Categories</th></tr><tr><td>Non-receipt of EOCTs lost in the postal system. Includes EOCTs sent to and from POPFAC/OPFAC Unit.</td></tr><tr><td>EOCT lost while at the POPFAC/OPFAC Unit.</td></tr><tr><td>Suspected tampering or compromise.</td></tr></table>	Categories	Non-receipt of EOCTs lost in the postal system. Includes EOCTs sent to and from POPFAC/OPFAC Unit.	EOCT lost while at the POPFAC/OPFAC Unit.	Suspected tampering or compromise.
Categories					
Non-receipt of EOCTs lost in the postal system. Includes EOCTs sent to and from POPFAC/OPFAC Unit.					
EOCT lost while at the POPFAC/OPFAC Unit.					
Suspected tampering or compromise.					
Suspended testing	<p>COMDT (G-WT) vested the authority for Commanding Officer Coast Guard Institute to declare/suspend End-Of EOCT(s) testing of any EOCT while an investigation for determination of a possible compromise is being conducted.</p>				

Section I

Non-Receipt or EOCT Lost In the Mail

Definition Non-receipt or EOCT lost in the mail is defined as an EOCT that cannot be verified as recieved after contact with the unit transmitting the EOCT.

Procedure After allowing 21 mailing days of non-receipt of an EOCT via the postal system take the following steps:

Call the Institute and confirm when an EOCT was sent from the unit or when the Institute sent an EOCT to the unit
If EOCT was mailed via some traceable means such as Fedex or certified:
Institute, then Institute initiates mail tracer from local post office and unit contacts its local post office for confirmed delivery of certified number.
Unit, then unit initiates mail tracer from local post office and Institute contacts its local post office for confirmed delivery of certified number.
Send an email to the Institute (info your chain of command) providing the following information.
Student's rank/rate/name/ssn.
EOCT ID (short title) course code, edition form number.
Provide date of mailing, rather Institute sent EOCT to unit or EOCT lost enroute to Institute. Also indicate rather EOCT mailed first or third class, where mailed from/to and by whom.
Depending on circumstance request replacement EOCT.
Provide point of contact.
Upon receipt of email the Institute will provide a substitute EOCT as applicable.
Upon receipt of unit EOCT log, Institute determines possibility of compromise. If compromise not suspected, Institute credits the EOCT as lost.
If a discrepancy exists, corrective action may be recommended. The Institute will provide final disposition summary to unit by letter or message within 15 days of receipt of EOCT log.

Section J

EOCT Lost at OPFAC

Procedures

Steps to be taken by the unit ESO

Review EOCT log to ensure the EOCT was received.
Check to ensure the EOCT was not transferred to a sub-unit for administration.
Recheck all safes.
Contact the Institute to ensure the EOCT was not returned.
Conduct administrative investigation to determine facts per the Administrative Investigation Manual, COMDTINST M5830.1.
Send official message notification to Institute, info your chain of command.
Mail/fax copy of investigation and unit's EOCT log covering period of one month before loss to present date.
When message received by Institute, a substitute EOCT will be forwarded as requested.

Lost EOCT message format

Include the following information when sending message to the Institute:

Student's rank/rate, name and ssn.
Test ID (short title, course code, edition, and form number).
State whether the EOCT was lost before or after administration.
If lost after administration, provide the proctor's rank, name, and procedures used in administering the test.
Date investigation and EOCT log mailed/faxed to Institute.
Describe methods used for the control of the test at the unit.
Provide short overview of situation making note of possibility of compromise.
Request replacement of EOCT in required.
Provide point of contact and phone number of unit.

EOCT found

If missing EOCT is discovered or received after being declared lost by the Institute the ESO must notify Institute (nrt) via message immediately. Upon message notification, return EOCT to Institute to allow accurate database and inventory accountability. Under no circumstances may an EOCT previously declared lost be administered.

Compromise or tampering

Follow the same procedures as for an EOCT lost at unit found on the next page.

Indicate how and by whom EOCT was believed compromised in your message notification.

The Institute will provide a replacement EOCT only if the suspected tampering did not involve the individual or members of the unit for whom the EOCT was issued.

Section K

Student Transfers

**Transfer
of student**

Unclassified EOCTs should **NOT** be hand carried or mailed to the new unit. EOCTs must be returned to the Institute marked "RNA" within 5 working days as noted in chapter 5. "Returning The Exam", if the student wishes to remain enrolled or "DIS" if not. Do not order any EOCT within 30 days of a student's departure date. Any EOCTs received after the transfer date must be returned to the Institute. Instruct the student that a new EOCT must be reordered at the new unit.

**Classified
Course material**

The OS1 classified course material will not be forwarded upon the members transfer. It will be retained by the CMCO for use for the incoming OS member. If there is no relief the material will be destroyed.

**Classified
EOCT**

There is currently no classified EOCT available.

**Temporary
Duty**

The Institute may authorize on a case by case basis the transfer of an individual EOCT to a temporary duty assignment. The requesting unit will make request to the Institute via e-mail request, with an information copy to the receiving unit describing the nature of the extenuating circumstances. Upon receipt of authorization e-mail from the Institute the EOCT may be forwarded to the applicable ESO. A tracking record of accountability must be maintained by both ESO's for accountability. The reassigned EOCT must be administered within 30 days of receipt.

Unit closure

When a unit is closed, all EOCTs must be returned to the Institute, without exception, and reordered at the student's new unit. The ESO shall inform the Student that a new EOCT must be ordered at the new unit. If the unit is a ship and it is being decommissioned but the members are cross decking to a new ship then the ESO can call the Institute and inform them of this and the Institute can do the necessary paperwork within the Institute to accommodate the unit

Cross decking

If the OPFAC or POPFAC changes, all EOCTs must be returned to the Institute marked "RNA" and reordered under the new OPFAC or POPFAC. A change of address is required.

Section L

Student Separations

Transfer to IRR or SELRES

There are two options available to a member transferring to the Inactive Ready Reserve or Active Status Pool.

The student may elect to continue taking courses contacting their local unit ESO.

The student may elect to discontinue taking courses. If the student does not desire to remain enrolled in the course(s), the student must submit a CGI-2100 form for disenrollment for each incomplete course. If the student departs without making an election, the ESO must initiate disenrollment of the student. The student's signature is not required on the form.

Separation from active duty

When a student is released from active duty (RELAD) or discharged, the unit ESO must return any EOCT for that student to the Institute marked "DIS". If there are no EOCT at the unit then contact the Institute to verify there are no open enrollments. This should also be within 10 working days.

Section M

EOCT Audits

Introduction

A unit-level EOCT accountability audit is required upon relief of duties as ESO, and upon decommissioning or disestablishment of a unit. In the latter case a copy of the audit must be provided to the Institute prior to decommissioning or disestablishment. Discontinue annual December audits.

Scope of audits

These audits shall account for all EOCT held, administered, forwarded to sub-units, or returned to CG Institute as indicated in unit EOCT Log since last audit.

Who conducts the audit

Audits shall be conducted by personnel selected by the POPFAC commander or, in the case of an OIC, selected by his/her immediate senior in the chain-of-command.

Resources to be applied

Unit EOCT Inventory Statements (CGI-2440), Unit Student Status Reports (CGI-2430), Unit EOCT Logs and any letters of transmittal indicating EOCT receipt shall be applied to all EOCT audits.

For audit purposes units should retain a minimum twelve month history of these forms/reports/files. A sample audit letter is provided as Figure 4-2.



MEMORANDUM

From: Ltjg J. O. Twostripes
CGC UNDERWAY

Reply to
Attn of:

To: CG INSITUTE
Thru: C. O. SEA, CGC UNDERWAY

Subj: EDUCATION SERVICES OFFICER RELIEF/AUDIT

Ref: (a) Education Services Officer Procedures VOL. I, CGINST P1550.1

1. Effective the date of this memorandum, and with the approval of the Commanding Officer, I have relieved ENS Tom A. Butterbar of the duties and responsibilities as outlined in reference (a) of Education Services Officer onboard CGC UNDERWAY.
2. An inventory of all End Of Course Tests onboard has been completed, with all tests accounted for. All relevant documents, logs, files have been turned over and are in a secure safe.

#

Copy: Unit Files

Chapter 5

Administering Exams

Overview

Introduction

This chapter introduces the basic tools and knowledge that you will need to proctor EOCT, return them for grading, and notification of score by the course completion letter. Also discussed is the testing of course materials conducted at resident "A" Schools.

In this chapter

This chapter is divided into six sections.

Section	Title	See Page
A	Proctoring Procedures	5-A-1
B	EOCT Answer Sheet (CGI-2800)	5-B-1
C	Electronic EOCT Answer Sheet ACGI-2800	5-C-1
D	Returning the Exam	5-D-1
E	Mailing Requirements	5-E-1
F	Course Completion Letters	5-F-1

Section A

Proctoring Procedures

Guidelines for proctors

General guidelines for proctoring EOCTs:

One proctor per 20 students.

Supply two #2 pencils and scratch paper to the examinee.

Maneuvering boards, parallel rulers, log tables, and slide rules are authorized.

Only non-programmable calculators are authorized but limited to the following functions: addition, subtraction, multiplication, division, percent, square root, decimal point, equals, memory store, memory recall, memory add, memory subtract. All other calculators, or functions are not authorized.

Read test instructions found on the inside cover page of the EOCT paying particular attention to timed tests and open/closed book restrictions.

Proctor must be physically present throughout the EOCT and conduct the exam in accordance with EOCT package instruction.

EOCT must be completed in one sitting.

Page check all test booklets before and after tests for marks.

Examinations should be conducted in a quiet area offering as few distractions as possible.

Enlisted proctors must be senior to the examinee and no proctor may administer an EOCT to family members or relatives.

No notes or copies of questions or answers shall be made or carried from testing room or used as a study or reference guide.

For missing pages or illegible portions, the student must first complete the answer sheet as far as possible and leave the missing or illegible questions blank.

The ESO must return the EOCT with a CG Memo indicating problem.

Under no circumstances may an EOCT be administered orally.

Ensure student data is correct in blocks 1-7 of CGI-2800 form and answers are darkened thoroughly.

Proctors are ineligible to test on Institute examinations within six months of administering a particular examination or the expiration of their respective appointment. This may be waived in writing by the POPFAC. EOCT may be administered by an alternate ESO or designated proctor. This should be command scrutinized regarding the Deck Watch Officer Exam.

An EOCT may not be administered to any individual other than specifically identified on the label affixed to the EOCT.

EOCT challenged questions should be emailed using the form provided on the CG Institute website. <http://www.uscg.mil/hq/cgi>

All requests for orally administering EOCTs to members with a medically documented case of a learning disability must be approved by the CG Institute. Units must provide medical documentation attesting to the learning disability along with command endorsement. Once approved, the ESO must use the same tone of voice throughout the administration of the EOCT.

Section B

EOCT Answer Sheet (CGI-2800)

Introduction

Enter all information with extreme care and use a #2 pencil only. An optical form reader reads the answer sheet. The results depend on the quality and accuracy of the information on the answer sheet. All student information is taken from the EOCT label and should be transcribed to the answer sheet accurately, even if the label information (such as ssn) is in error. If this occurs, the ESO should include a brief CG Memo pointing out the discrepancy. Prepare a CG Memo outlining the discrepancy and mail with the EOCT package. See figure 5-1 for a sample of the answer sheet.

Passing score

The subject matter specialist (SMS) determines the minimum EOCT scores. These scores are found in Volume II, Education Services Officer Procedures (List of Correspondence Courses), CGI Pub P1550.1.

Answer sheet instructions

General instructions for completing the CGI-2800 answer sheet:

Name: Print full name, last name first.

Rank/Rate: Print current rank/rate.

Course Title: Indicate short title and edition of course (found on EOCT label).

Present Unit Address: Print name, address, and zip code of unit.

Social Security Number: enter the social security number appearing on the test EOCT label(with no dashes), completely darkening the corresponding circles below each block.

OPFAC Number: Enter the operating facility of unit, completely darkening the corresponding circles below each block.

Course Code and Edition: Enter the last three digits of the course code and the edition number in the blocks provided, completely darkening the corresponding circles below each block. This information is found on the EOCT label or EOCT booklet cover.

Test Number: Enter the test number in the appropriate block, completely darkening the corresponding circles below each block. This information is found on the EOCT label or EOCT booklet cover.

Date Test Administered: To indicate the month, darken the circle next to the appropriate month. Use two digits to indicate the day and year. Add a zero before dates consisting of one digit. These dates are of critical importance during SWE deadlines.

Responses: Students mark only ONE ANSWER FOR EACH QUESTION. Two darkened responses to the same question result in a wrong answer.

HOMELAND SECURITY UNITED STATES COAST GUARD FORM CGI - 2800 (1-99)	UNITED STATES COAST GUARD INSTITUTE CORRESPONDENCE COURSE ANSWER SHEET	
STUDENTS: Fill in blanks completely. Make your marks with a No.2 black lead pencil. Enter in the designated blocks your social security number, course code number, edition of course book, lesson or test number, and OPFAC number. Next carefully fill in the numbers opposite the blocks you have just marked. Answer spaces are arranged in vertical sequence. Make only one mark to answer one question. To avoid erasures, at first mark your selection lightly or with a small dot. Then, after you are satisfied no changes will be made, darken circles carefully.	EXAMPLE: WRONG 1 <input type="radio"/> A <input checked="" type="radio"/> B <input type="radio"/> C <input type="radio"/> D WRONG 2 <input type="radio"/> A <input checked="" type="radio"/> B <input type="radio"/> C <input type="radio"/> D WRONG 3 <input type="radio"/> A <input type="radio"/> B <input checked="" type="radio"/> C <input type="radio"/> D RIGHT 4 <input type="radio"/> A <input type="radio"/> B <input type="radio"/> C <input checked="" type="radio"/> D	Name _____ (last) _____ (first) _____ (middle) Rank/Rate _____ Course title _____ Present unit address: _____ _____ _____ Zip Code _____
PRIVACY ACT OF 1974 A. AUTHORITY FOR USE AND WHETHER MANDATORY OR VOLUNTARY - 14 U.S.C. Sec 633. Voluntary. B. PRINCIPAL PURPOSE - Identify student record. Score test answers. C. ROUTINE USES - Establish score on test. Enter score on student record. D. EFFECT ON YOU IF YOU DO NOT PROVIDE INFORMATION REQUESTED - Your answer sheet will not be scored. You will not achieve course completion.		

* U.S. GOVERNMENT PRINTING OFFICE: 2004-668-834

SOCIAL SECURITY NUMBER				OPFAC NUMBER				IF OPFAC NUMBER IS A CHANGE DARKEN CIRCLE	COURSE CODE				TEST NO.	DATE TEST ADMINISTERED			DO NOT WRITE IN THIS BLOCK FOR USE OF U.S. COAST GUARD INSTITUTE																																								
														MONTH	DAY	YEAR																																									
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NOTE THE RESPONSES ARE IN VERTICAL SEQUENCE

1 A B C D	16 A B C D	31 A B C D	46 A B C D	61 A B C D	76 A B C D	91 A B C D	106 A B C D
2 A B C D	17 A B C D	32 A B C D	47 A B C D	62 A B C D	77 A B C D	92 A B C D	107 A B C D
3 A B C D	18 A B C D	33 A B C D	48 A B C D	63 A B C D	78 A B C D	93 A B C D	108 A B C D
4 A B C D	19 A B C D	34 A B C D	49 A B C D	64 A B C D	79 A B C D	94 A B C D	109 A B C D
5 A B C D	20 A B C D	35 A B C D	50 A B C D	65 A B C D	80 A B C D	95 A B C D	110 A B C D
6 A B C D	21 A B C D	36 A B C D	51 A B C D	66 A B C D	81 A B C D	96 A B C D	111 A B C D
7 A B C D	22 A B C D	37 A B C D	52 A B C D	67 A B C D	82 A B C D	97 A B C D	112 A B C D
8 A B C D	23 A B C D	38 A B C D	53 A B C D	68 A B C D	83 A B C D	98 A B C D	113 A B C D
9 A B C D	24 A B C D	39 A B C D	54 A B C D	69 A B C D	84 A B C D	99 A B C D	114 A B C D
10 A B C D	25 A B C D	40 A B C D	55 A B C D	70 A B C D	85 A B C D	100 A B C D	115 A B C D
11 A B C D	26 A B C D	41 A B C D	56 A B C D	71 A B C D	86 A B C D	101 A B C D	116 A B C D
12 A B C D	27 A B C D	42 A B C D	57 A B C D	72 A B C D	87 A B C D	102 A B C D	117 A B C D
13 A B C D	28 A B C D	43 A B C D	58 A B C D	73 A B C D	88 A B C D	103 A B C D	118 A B C D
14 A B C D	29 A B C D	44 A B C D	59 A B C D	74 A B C D	89 A B C D	104 A B C D	119 A B C D
15 A B C D	30 A B C D	45 A B C D	60 A B C D	75 A B C D	90 A B C D	105 A B C D	120 A B C D

Section C

Electronic EOCT Answer Sheet (ACGI-2800)

Definition	The Electronic Answer sheet is an online electronic version of the paper based CGI-2800 Correspondence Course Answer Sheet.
Introduction	The CG Institute has developed an automated version of the paper based CGI-2800 Correspondence Course Answer Sheet. This innovation assists Education Services Officer (ESO) in better time management of their responsibilities and a more expediate response to student test results. This method of taking EOCT'S drastically reduces processing errors, delays in the U.S. mail and/or lost exams in the mail, and also reduces pen and paper errors.
Who is Authorized	Only designated CG Library Units are authorized to use this method. Non-Library Units are currently not authorized at this time.
Actions	The online ACGI-2800 requires the student to fill in the required information just like the CGI-2800 form. ESO or student must be careful to fill in the ACGI-2800 horizontal vice vertical unlike the paper base CGI-2800.
Process	<p>The ESO and student have two options available:</p> <p>Option #1: Student is administered the EOCT with paper-based CGI-2800. Upon completion of exam, ESO or student may transfer student choices to on-line ACGI-2800 for electronic transfer to CG Institute. ESO holds paper-based CGI-2800 in order to ensure exam was scored and posted in Direct Access.</p> <p>Option #2: Student is administered EOCT and allowed to use on-line automated ACGI-2800 for electronic transfer to CG Institute. No paper CGI-2800 is maintained, just electronic data at CG Institute.</p>

Electronic ACGI-2800 Correspondence Course Answer Sheet

The screenshot shows a web browser window titled "Microsoft Internet Explorer provided by U.S. Coast Guard". The address bar is empty. The page content includes a header with a US Coast Guard ship and the title "US Coast Guard ACGI- 2800 Form". Below the header, a message states: "Please verify your answers prior to pressing the submit button. Once submit is pressed your test data is sent for grading. Please view the Institute's website for your test grade on Wednesdays or Fridays." The form contains several input fields: "ENTER FIRST NAME", "ENTER LAST NAME", "ENTER SSN", "COURSE COMPLETION DATE" (with a dropdown for "JAN" and "01" and a year dropdown for "2003"), "ENTER OPFAC", "COURSE CODE", "EDITION", and "FORM TEST NUMBER". Below these fields is a "Library Unit" section with a "Yes" radio button and a "No" radio button. At the bottom, there are eight multiple-choice questions, each with four options (A, B, C, D) and a radio button to select an answer. The questions are numbered 1 through 8.

US Coast Guard
ACGI- 2800 Form

Please verify your answers prior to pressing the submit button. Once submit is pressed your test data is sent for grading. Please view the Institute's website for your test grade on Wednesdays or Fridays.

ENTER FIRST NAME
ENTER LAST NAME
ENTER SSN
COURSE COMPLETION DATE JAN 01 2003
ENTER OPFAC
COURSE CODE
EDITION
FORM TEST NUMBER

Library Unit Yes No


1 A B C D 2 A B C D 3 A B C D 4 A B C D
5 A B C D 6 A B C D 7 A B C D 8 A B C D

Section D

Returning The Exam

Returning EOCT The responsibility of the ESO at the POPFAC includes marking the EOCT mailing label, entering information in the EOCT Log/Student Data Page and mailing the EOCT to the Institute. Ensure the CGI-2800 form is completed as noted in Section 5-B-1, "EOCT Answer sheet (CGI-2800)" and Section 5-E-1 "Mailing Requirements", mark EOCT label and mail answer sheet and EOCT to Institute.

Marking EOCT Mark all EOCT as with one of the three available abbreviations: ADM, RNA, and DIS.

21 MAY98	ADMINISTER BEFORE	21 MAY 01
TO COMMANDING OFFICER 510 437-344821-11405		
USCGC BOUTWELL (WHEC 719)		
FPO	AP 96661-3902	RNA
GARNICE, JEREMY SN	ELALG 0486-1 54	
		
GARNI0486154		

ADM Indicates that the EOCT is **ADMINISTERED**. The Institute grades and provides written results.

RNA Indicates that the EOCT is **RETURNED NOT ADMINISTERED**. The Institute manually credits the test returned. The student remains enrolled in the course but the next test must be ordered. Ensure that the clear cellophane EOCT package remains unopened.

DIS Indicates that the EOCT is requesting the Institute **DISENROLL** the student. The Institute manually credits the test as returned unadministered and disenrolls the student. Ensure that the clear cellophane EOCT package remains unopened.

Section E

Mailing Requirements

EOCT tracking

As a tracking tool we recommend using a letter of transmittal when returning all EOCT. Once received, the enclosures will be verified and return endorsed to the sender. This can be a valuable resource when validating an inventory.

Mailing address

Mail EOCT and request for correspondence courses to: Commanding Officer (nrt) 5900 SW 64thSt., Room 235, Oklahoma City, OK. 73169-6999. Non Resident Training Department may be reached by phone at (405) 954-2437.

Mailing envelope

Double envelopes are required for mailing of all EOCTs. Routing symbols or an attention line **may not be used on the outer envelope if it contains classified material**. The proper placement of the registered number on the mailing envelope is above the address and to the right of the return address. The inner envelope must be annotated as **"TO BE OPENED BY PERSONEL AUTHORIZED TO HANDLE TESTING MATERIAL"**. Please follow the shipping procedures below when returning test/course materials.

Unclassified

All unclassified EOCTs are to be returned "First Class" Mail. **If the envelope does not state "First Class" then the U.S. Postal Service handles the package as "Third Class" mail and extended delays may be anticipated.** It is recommended that six or more unclassified EOCT mailed simultaneously be mailed "Registered" mail.

Classified

All Classified course material shall be destroyed by the unit CMCO and not returned by mail to the CGI.

Section F

Course Completion Letters

Purpose	The purpose of the course completion letter is to inform the student of a successful completion of a nonresident training course.
Types of letters	The course completion letters are sent to active duty, retired, Reserve, civilian employees of the Coast Guard, and Coast Guard Auxiliary personnel.
Routine of course completion	The student will receive the original course completion letter via the commanding officer after it is endorsed. For Reserve students the retirement points will be indicated on the course completion letter.
Auxiliary routing	The course completion letter is sent to the Auxiliary Director with an original and one copy. The score is then entered on the Form CGI-2730 (Auxiliary Enrollment Application). The original is forwarded to the student. The copy is filled in the Auxiliary service record.
Note	The Coast Guard Auxiliary student routinely requests course/EOCT from the ESO of the nearest active duty POPFAC/sub-unit. Contact the District Auxiliary Training Officer for the 10-position number required in item 17 of the CGI-2100 form.
Retired routing	A Coast Guard retired student must contact the ESO of the District or closest active duty unit. The student will receive a course completion letter via that ESO.
Civilian	A Coast Guard civilian employee student must also contact the ESO of the District or closest active duty unit. The student will receive a course completion letter via that ESO.

Appendix A

Overview

Introduction	This appendix covers the different avenues for communicating with the Institute and respective subject matter specialists.
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In this appendix	<p>This appendix is divided into two sections.</p> <ul style="list-style-type: none">Communicating with the InstituteCommunicating with subject matter specialists
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Communicating with the Institute

ESO/Institute To facilitate the primary goal of the nonresident training program, communication between the POPFAC ESO and the Institute is strongly encouraged.

How ? There are six ways to communicate with the Institute:

In writing - via CG Memo
FAX – (405) 954-3684
By phone – (405) 954-2437/4265 (Non Resident Training Division)
Coast Guard E-mail, member name@CGInstitute.uscg.mil
Internet, <http://www.uscg.mil/hq/cgi>
By message, COGARD INST OKLAHOMA CITY OK

Mailing address The Institute mailing address is:

Commanding Officer ()
U.S. Coast Guard Institute
5900 SW 64th St., room 235
Oklahoma City, OK. 73169-6999

Use the appropriate routing symbol for the problem being addressed.

Non-Resident Training Division (nrt)
Course and EOCT request and information, Internet web matters
Voluntary Education Division (ve)
Degree planning and college transcript request
Resource Support Section (rss)
Information Technology Division (it)
Institute database and system information
Tuition Assistance (ta)

Communicating with the Institute (cont.)

FAX numbers

The Institute **FAX** numbers are as follows:

DEPARTMENT	FAX Number
Non-Resident Training	405-954-3684
Resources Support Section	405-954-0409
Voluntary Education	405-954-7249

Phone numbers

The Institute **phone** numbers are as follows:

DIVISION	Phone Number
Non-Resident Training	405-954-2437
Resources Services Section	405-954-7252
Voluntary Education	405-954-7239

Subjects of inquiry

FOR INQUIRIES CONCERNING	Contact Institute 405-954 + extension
Course enrollments Course disenrollments Student/unit records EOCT scoring Obsolete courses Internet web site	Non-Resident Training Ext. 2437
Unit library materials Missing course materials Missing pamphlet pages	Resources Services Section Ext. 7278
College credit information Independent study/external degree program	Voluntary Education Ext. 7239/7240/7241
ESO HOTLINE	Ext. 7275

Communicating with Subject Matter Specialists

Introduction

Inquiries about the subject matter of courses and EOCT should be addressed to the subject matter specialists (SMS).

EOCT Challenges

An EOCT challenge should be completed at the time test is taken. The challenge can be performed by submitting a challenge via the CG Institute web site. Do not send member's challenged questions to the Institute.

The CG Memo for an EOCT must include the following;

Member's name, last, first, mi
Rate and ssn
Course short title, edition, course code and test form
Item being challenged (i.e., question number)
Narrative, giving the reason for challenging the item

Note

The item (question) of the challenge should not be copied in the rapidraft.

COURSE	PHONE	ADRESS (routing symbol)
PA	202-267-1209	Commandant (G-CP)
DWINTO, DWINTR	(202) 493-1044	Commanding Officer National Maritime Center NMC-4B 4200 Wilson Blvd, STE 510 Arlington, VA 22203-1804
BM-SWE, BM3/BM2/BM1	757-856-2175	Commanding Officer U.S. Coast Guard RESTRACEN Yorktown, VA. 23690-5000 Attn: BM-SWE, BM SMS
DC-SWE, DCS	757-856-2206	Attn: DC-SWE/DCS SMS
DC3/DC2/DC1	757-856-2259	Attn: DC SMS
EM-SWE, EM	757-856-2796	Attn: EM-SWE SMS
GM1/GM2	757-856-2439	Attn: GM SMS
GM-SWE	757-856-2439	Attn: GM-SWE SMS
MK-SWE	757-856-2371	Attn: MK-SWE SMS
MK3/MK2/MK1	757-856-2371	Attn: MK SMS

Continued on next page

Communicating with Subject Matter Specialists, continued

COURSE	PHONE	ADDRESS (routing symbol)
MST2/MST1	757-856-2074	Attn: MST SMS
MST-SWE	757-856-2074	Attn: MST-SWE/PS-SWE
PS-SWE	757-856-2915	PS/ICEOBSV SMS Attn:
PS3/PS2/PS1	757-856-2915	IIMI/IIPO SMS
ICEOBSV	757-856-2233	Attn: QM-SWE, QM, QMSTRK, NAVRUL, CELNAV PELNAV, HONORS SMS
NAVRUL		
CELNAV/PELNAV		
HONORS		
BARAD/MANBD	757-856-2339	Attn: RD-SWE, RD, BARAD/ MANBD SMS
BASIC SAR,		
SARFND	757-856-2380	Attn: BASIC SAR, SARFND SMS
BASIC MATH,		
ELALG	757-856-2237	Attn: BASIC MATH, ELALG SMS
ETCS/ETCM	707-765-7450	Commanding Officer (tpi)
SKCS/SKCM	707-765-7128	U.S. Coast Guard TRACEN
YNCS/YNCM	707-765-7105	Petaluma, Ca. 94952-5000
FSCS/FSCM	707-765-7439	Attn: TTCS/TTCM SMS
TCCS/TCCM	707-765-7480	Attn: ETCS/ETCM SMS
HSCS/HSCM	707-765-7107	Attn: SKCS/SKCM SMS
TT2/TT1/TTC	707-765-7105	Attn: YNCS/YNCM SMS
ET2/ET1/ETC	707-765-7154	Attn: FSCS/FSCM SMS
SK2/SK1/SKC	707-765-7023	Attn: TCCS/TCCM SMS
YN2/YN1/YN	707-765-7487	Attn: HSCS/HSCM SMS
FS2/FS1/FSC	707-765-7264	Attn: TT SMS
TC2/TC1/TCC	707-765-7129	Attn: ET SMS
	707-765-7128	Attn: SK SMS
HS2/HS1/HSC	707-765-7121	Attn: YN SMS
	707-765-7142	Attn: FS SMS
	707-765-7274	Attn: TC SMS
	707-765-7296	Attn: HS SMS
AST, AIRMAN, Aviation SWEs	252-335-6856	Commanding Officer (psd) Aviation Technical Training Center Elizabeth City, N.C. 27909 Attn: AST, AIRMAN, Attn: Aviation SWE SMS

Appendix B

Scratch Paper

- Cheating or engaging in misconduct will invalidate your scores.
- Students who are taking an open book exam are only authorized to use their CG Institute Correspondence Course material for reference only. Any form of note taking or copying of any portion of the questions is a violation punishable by the Uniform Code of Military Justice (UCMJ)
- If you require assistance at any time, please raise your hand.
- Two pieces of the scratch paper must be returned to the text examiner.
- Removing scratch paper from the test center is considered an act of misconduct.
- Any used Scratch Paper must be returned with the End-of-Course Test.
- Students using the On-line ACGI-2800 Correspondence Course Answer Sheet must NOT surf any web pages during testing and remain on the ACI-2800 only.
- If you are unsure if you are taking an “OPEN BOOK” or “CLOSED BOOK” exam, please ask your Education Services Officer (ESO)

Appendix C

Direct Access

(Navigation to Examination scores)

Direct Access is the official means for verifying exam results. It is the member's first tool for validation their exam results. The following string of commands in Direct Access will guide you to exam results:

STEPS:

- ❑ Log into Direct Access
- ❑ Select Self Service
- ❑ Select Employee
- ❑ Select View
- ❑ Select Test Results

Important !! Once in "Test Results" you will notice this section only posts successful passing grades. Direct Access is and will remain as your source for validating your exam scores. CG Institute no longer distributes duplicate course completion letters for members.